



**Carpenter Technology Corporation Quality Program Information Brochure**  
**Revision Date: 3/31/2023**

**Address:**

**Corporate Headquarters:**

Carpenter Technology Corporation  
1735 Market Street – 15<sup>th</sup> Floor  
Philadelphia, PA 19103  
USA

**Reading Operations:**

Carpenter Technology Corporation  
P.O. Box 14662  
Reading, PA 19612  
USA

**Phone:** 1-800-654-6543  
**Fax:** 1-877-356-2225  
**Email:** [Service@cartech.com](mailto:Service@cartech.com)

**Organization:**

Tony R. Thene	President & Chief Executive Officer
Brian Malloy	Vice President & Group President
Marshall Akins	Vice President & Chief Commercial Officer
Kerim Cetin	Vice President – Product Compliance, Process Metallurgy, & Quality Assurance
Suniti Moudgil	Vice President & Chief Technology Officer
James Scharadin	Manager – Quality Systems & Accreditation

**Quality Policy:**

As a leading manufacturer of specialty metals for critical end-use applications, Carpenter Technology Corporation is committed to Total Customer Satisfaction through Continual Improvement of the Quality of our processes and products.

Carpenter recognizes the importance of Human Performance (including Human Factors) in Safety, Quality and Operational Excellence. Using an HP systems approach, we will continue to drive continuous improvement in our processes. Through our STOP program, employees are encouraged and enabled to openly report any unsafe or abnormal condition (safety, quality, operational).

We define Total Customer Satisfaction as Zero Customer Disappointments to Mutually Agreed-Upon Expectations.

**Company Personnel:**

Reading – 2200

**Company Details:**

Founded in 1889

Total Reading Plant Area- 3.4M sq. ft. contained in more than 150 well maintained buildings of various shapes and sizes to accommodate the manufacturing processes.

**Website:** <http://www.carpentertechnology.com>

To access Quality Systems information -

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1. Click on **Customer Solutions** at the top of the page.
2. Click on **Quality Certifications**.
2. All certifications are organized by location.
3. Click on Quality Manual or Accreditation Certificates

**To access financial information -**

1. Click on **Investors** located at the top of the homepage.
3. Click on **Financial Reporting** located at the left side of the page.
4. Dunn & Bradstreet No: 00-234-4315
5. Tax ID: 23-0458500

**Industry Codes:**

SIC: 3312  
NAIC: 331111

**Markets Served:**

Aerospace, Automotive, Electronic, Medical, Industrial Equipment, Power Generation, Chemical & Petroleum Processing, Construction, and Consumer Goods & Appliances.

**Manufacturing Processes:**

Arc/AOD melting, vacuum induction melting (VIM), vacuum arc remelting (VAR), electroslag remelting (ESR), continuous casting, powder metal processing, rotary & press forging, hot rolling, annealing & heat treating, cold finishing.

**Product Range:**

Carpenter's broad product portfolio includes high temperature (iron-nickel-cobalt base), stainless, superior corrosion resistant, controlled expansion alloys, ultra high-strength and implantable alloys, tool and die steels, and other specialty metals as well as titanium alloys.

**Product Forms:**

Ingot, billet, hollow and multi-dimensional forged bar, cold finished bar, strip, plate, wire, rod, and loose gas atomized metal powders

**Quality System Approvals:**

**PRI Registrar:**

ISO 9001:2015  
AS9100 Rev D  
AS9120 Rev B

**TUV Rheinland of North America:**

AD Merkblatt Standards AD2000-W0  
Pressure Equipment Directive 2014/68/EU

**Nadcap- Special process certificates by PRI:**

Heat Treating  
Materials Testing  
Ultrasonic Testing

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A2LA – General Competence of Testing and Calibration Lab  
ISO/IEC 17025:2017

**Reference Documents used in developing the QMS:**

ISO 9001  
AS 9100  
AS13100  
AMS 2750  
ISO 17025  
10 CFR 50 Appendix B  
10CFR21

**Customer Approvals:**

Pratt & Whitney ASQR-01 - ESA Agreement, & Materials Control Laboratory  
GEAE GT193  
General Electric-AEBG S-1000  
Rolls Royce approval 11257  
Snecma DMC0022

**D.o.D. Cage Code:** 3E9Y8

**Environmental Requirements:**

- ISO 14001 Certified Environmental Management System, consisting of an Environmental Policy and procedures
- Permit Types -Air & Wastewater/Stormwater Discharges

**Environmental, Health & Safety Policy:**

Protecting people and the environment will be part of everything we do. Our goal is to eliminate injuries, prevent adverse environmental and health impacts, minimize wastes and emissions, and promote resource conservation in all aspects of our business.

To achieve this goal we will:

- Operate our facilities and measure performance against standards that meet or exceed all applicable laws.
- Continuously improve our processes to advance environmental, health and safety quality.
- Identify hazards and implement preventive or protective measures.
- Communicate with our employees, shareholders, and the community and report our progress.
- Cooperate in the development of sound environmental, health and safety technologies and policies.

**Record Retention:**

Inspection/ test results are retained for a minimum of 30 years.

**Heat Treatment:**

Types: Annealing, Normalizing, Tempering, Stress Relieve, Age Hardening, Normalizing, and Quench Cooling  
Equipment: Gas Furnace, Electric Furnace, Oil Furnace

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**Nondestructive Examination (NDE) Capabilities:**

<b>Method</b>	<b>Specification</b>
Ultrasonic	ASNT SNT-TC- 1A, NAS410, ANSI/ASNTCP189, T9074-AS-G1B-010/271, AMS2630, ASME Section 111 & V, Customer Specific
Eddy Current	ASNT SNT-TC-1A
Magnetic Particle	ASNT SNT-TC-1A, ASTM E1444, ANSI/ASNT CPI89